

Roll No.

Total No. of Pages : 02

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MHMCT (Sem.-1)
FOOD PRODUCTION OPERATION-I

Subject Code : MHM-101-18

M.Code : 75143

Date of Examination: 08-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :

- a) Chefs uniform
- b) kitchen brigade
- c) Bouquet garni
- d) fumet
- e) haute cuisine
- f) Stock
- g) blanching
- h) steaming
- i) poaching
- j) mirepoix.

SECTION-B

2. Write down the recipe of good Soup.
3. Explain the various points a food handler needs to keep in mind for maintaining good personal hygiene.
4. Differentiate between Roasting and Grilling.
5. Describe different contemporary sauces.
6. Write in brief about different cuts of vegetable with their dimensions.

SECTION-C

7. What do you mean by hierarchy? Write down the duties and responsibilities of Executive Chef.
8. Write in brief about the principal of baking.
9. Describe different variety fuels used in culinary world.

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MHMCT (Sem.-1)
FOOD AND BEVERAGE SERVICE OPERATION-I
Subject Code : **MHM-102-18**
M.Code : **75144**
Date of Examination : **11-12-2023**

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
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SECTION-A

1. Explain in 1-2 lines :

- a) Welfare Catering
- b) Discotheque
- c) Silverware
- d) Silver Service
- e) Guredion service
- f) Cruet Set
- g) B&B Plate
- h) Food Courts
- i) Night Clubs
- j) Tray Jacks.

SECTION-B

2. Describe the Inter-departmental relationship between Food and Beverage with other departments of a hotel.
3. What is a grill room? Name four menu items produced in a grill room.
4. Explain what Care and Maintenance would you follow for Restaurant equipments.
5. Describe the Basic Etiquettes of F & B Staff.
6. Enlist the various tools and equipments used for food and beverage service operations.

SECTION-C

7. Draw the staff organization structure of food and beverage department of a 5-star Hotel.
8. Describe the various jobs performed by a Steward in a restaurant.
9. Explain in brief about the Ancillary areas of Food and beverage service

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MHMCT (Sem.-1)

FRONT OFFICE OPERATION FOUNDATION-I

Subject Code : MHM-103-18

M.Code : 75145

Date of Examination : 13-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. SECTION-B contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
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SECTION-A

I. Write short notes on :

- a) Concierge
- b) Lanai
- c) Continental Plan
- d) Hospitality Desk
- e) Confirmed reservation
- f) Cancellations
- g) Message Handling Procedure
- h) GIT
- i) Guest Folio
- j) Amenities.

SECTION-B

2. Which steps are to be followed in order to resolve the complaint?
3. List the importance of reservation process in front office operations.
4. List possible causes of guest complaints.
5. Explain the different functions of Cash Sections.
6. Enlist the various equipments used in semi-automated front office department.

SECTION-C

7. Define the term bell desk and give step-by-step procedure for left luggage handling.
8. Briefly, explain any ten personality traits of front line staff.
9. What is Tariff? Explain the various basis of charging the guest in hotel with suitable example.

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MHMCT (Sem.-1)
ACCOMODATION OPERATION-I
Subject Code : MHM-104-18
M.Code : 75146
Date of Examination: 15-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Define the following terms :

- a) Night report
- b) Master key
- c) PH scale
- d) Inventory
- e) Lacquer
- f) Upholstery
- g) Abrasive
- h) Occupancy report
- i) EPNS
- j) Soft furnishings.

SECTION-B

2. Differentiate between job description and job specification.
3. What is the importance of gate pass?
4. Why is control desk crucial to housekeeping department?
5. Write characteristics of a good cleaning agent.
6. How is safety glass manufactured?

SECTION-C

7. What are the forms in which wood is used in hotels? Write a note on the cleaning of wooden surfaces.
8. Discuss the inter-departmental co-ordination of housekeeping with front office and maintenance.
9. 'Home away from home' elaborate and explain with different types of rooms along with layout of the same.

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MHMCT (Sem.-1)
HEALTHY LIVING & FITNESS
Subject Code : **MHM-105-18**
M.Code : **75147**
Date of Examination : **18-12-2023**

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
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SECTION-A

1. **Write short notes on :**

- a. Define the term "Protein".
- b. Explain "Carbohydrates".
- c. What do you mean by Physical fitness?
- d. Define the concept of "Yoga nidra".
- e. State any two reasons for depression.
- f. Mention any two techniques to overcome anxiety.
- g. Define the term fat-soluble and water-soluble.
- h. What are the clinical manifestations of vitamin B₁₂ deficiency?
- i. Mention the uses of vitamin K and vitamin C.
- j. How to prevent "diabetes"?

SECTION-B

2. Discuss "healthy diet" as a component of a positive lifestyle.
3. Explain in brief the danger of obesity. How it can be prevented?
4. What is the importance of body organs and their functions also? Explain.
5. Mention the digestible forms of carbohydrates and their benefits to health.
6. How can the healthy threat be prevented through lifestyle change? Discuss.

SECTION-C

7. Explain the reasons of a stress. How would you overcome stress for the well being of mental health?
8. What do you understand by lifestyle diseases? What kind of remedies you will follow to overcome these diseases?
9. Discuss in detail about the importance of fruits, whole grain and fiber in a breakfast of a person.

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MHMCT (Sem.-1)
PRINCIPLES OF MANAGEMENT

Subject Code : MHM-106-18

M.Code : 75148

Date of Examination : 20-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
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SECTION-A

I. Write briefly :

- a) Management.
- b) Steps in planning process.
- c) Staffing.
- d) Leadership.
- e) Positive vs. negative motivation.
- f) 7 C's of communication.
- g) Principles of directing.
- h) Various approaches of management.
- i) Difference between formal and informal organization.
- j) Forecasting.

SECTION -B

2. Pen down the various functions of management.
3. With the help of a diagram explain the process of communication.
4. List the main features of Theory X and Theory Y.
5. Discuss the process of controlling.
6. Explain the importance of Staffing in an organization.

SECTION-C

7. Discuss the importance and techniques of controlling.
8. Discuss the evolution of management by highlighting the contribution of Taylor and Fayol.
9. Elaborate the various types of organizational systems.

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